

SHC Scope of Care and Services

I. Policy

The Sam Houston State University Student Health Center (SHC) will align clinical scope of services within the mission/vision of Division of Student Affairs, the mission/vision of the SHC, and the health needs of the University Campus. Services provided are based on the expertise of the current clinical staff employed and/or contracted.

II. Procedure

A. Scheduling and Fees

1. Students are scheduled for services based on eligibility the Access to Services policy.
2. Fees for services are subject to change each semester and students should inquire if they have questions regarding the cost of services recommended for their care.
3. Students are presented with a financial agreement at the time of self-check in and are responsible for any charges incurred during their visit.
4. Services that may be subject to additional fees in the Medical Clinic are
 - a. Laboratory tests,
 - b. Medical equipment and supplies utilized or provided during visit, and
 - c. Medications administered during the clinic visit.

B. Scope of Services

1. Primary Care
 - a. Physicians, Advance Practice Registered Nurses (APRN's), Physician Assistants (PAs), and nursing staff provide routine primary health care services including
 - i. Diagnosis and treatment of routine illness,
 - ii. Treatment of minor injuries, as well as
 - iii. Applicable and affordable preventative care.
 - b. Whenever patients are receiving treatment in the facility, at least one provider qualified to address medical emergencies and authorized by the governing body is present or immediately available by telephone.
 - c. Any procedures performed are based on clinical privileges granted to each individual provider.
 - d. The following services are excluded from the SHC scope:
 - i. Injuries sustained because of trauma requiring imaging, such as a motor vehicle accident (MVA), or surgical intervention, such as suturing. SHC does not have radiology services or surgical equipment. Therefore, patients injured in a MVA or other serious trauma cannot have an **initial evaluation** at SHC.
 - ii. Medical conditions requiring emergency medical services typically rendered in an emergency room such as imaging, STAT laboratory studies, surgical intervention, or immediate medical consultations.

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- iii. Complicated chronic medical conditions requiring specialty care, multidisciplinary management, and/or close monitoring beyond the expertise or experience of SHC providers.
- iv. Services for minor students under the age of 15 are not offered at the student health center
- v. Obstetrics and Prenatal Care
Depending on the expertise and diagnostic services required, medical services unrelated to pregnancy may be addressed by SHC. However, students requiring obstetrics and prenatal care should be immediately referred to an obstetrician.
- vi. Workers Compensation
The SHC is not a participating entity with the Texas Department of Insurance (TDI) Division of Workers Compensation. Students needing evaluation and/or treatment of a work-related injury should be directed to 800-252-7031 or <http://www.tdi.texas.gov/wc/employee/index.html>.
- vii. Commercial Drivers License (CDL) medical examiner certificate
These physicals must be performed by a provider certified by the Federal Motor Carrier Safety Administration (FMCSA). The following website accesses a national registry of certified providers:
<https://www.fmcsa.dot.gov/national-registry-certified-medical-examiners-search>
- e. If a patient presents to the SHC immediately following an MVA or with another condition requiring a higher level of care and ambulance transport is indicated, the SHC medical team will attend to the patient to the extent feasible while waiting for ambulance transport.
- f. Following an initial evaluation at a facility with higher level of care than the SHC that includes a qualified assessment, appropriate imaging and treatment, a student may obtain follow-up care at SHC if equipment and expertise required for follow-up care are available at SHC.

III. Attachments

None

IV. References